

Panasonic KX-NS700 Two-Way Record Telquest Tech Support

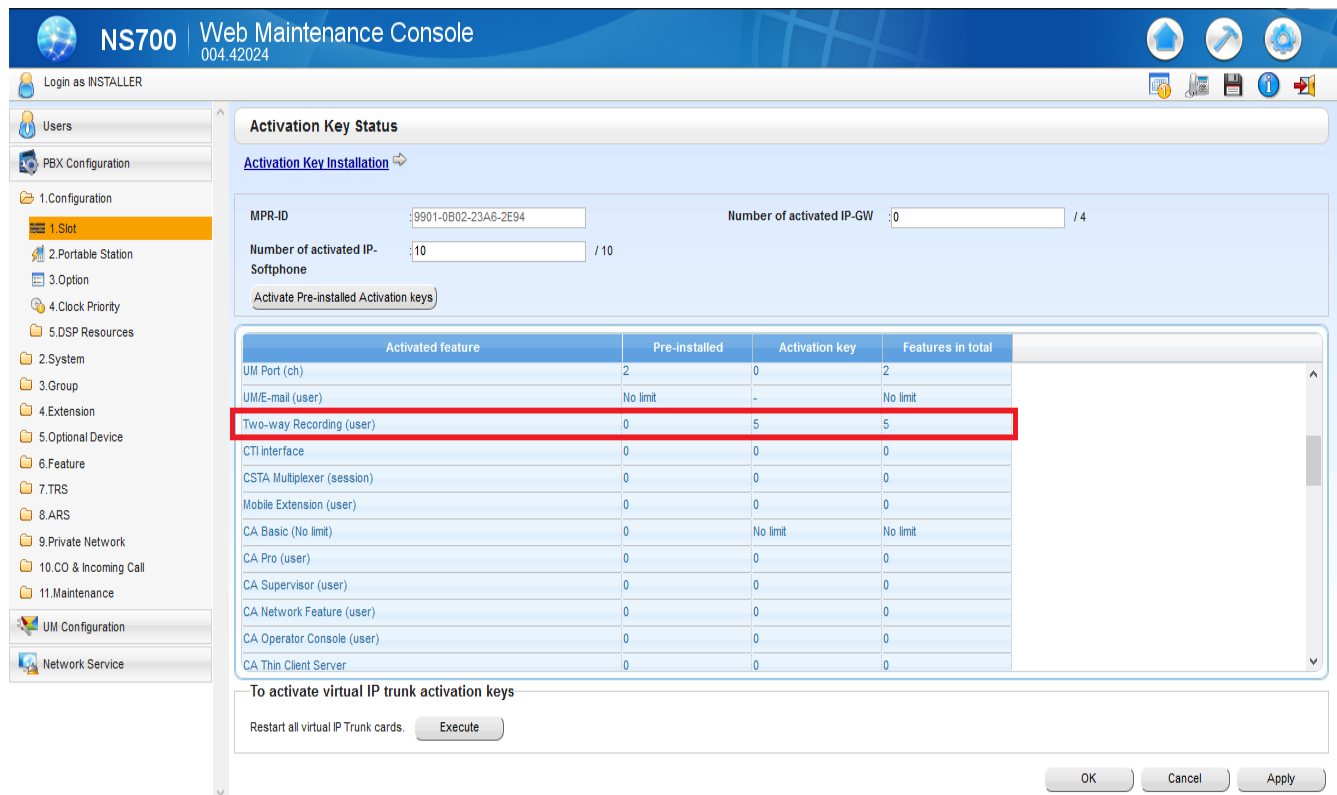
**You can Record your conversations into your own mailbox.
This example uses a Two-Way-Record Button on the phone.
It could also be set for Automatic Call Record but is not covered in this Help Sheet.**

**Keep in mind that when a conversation is being recorded, it ties up 1 of the VM/AA Ports.
The recordings will also use up memory in the VM System**

This feature requires an Activation Key (License) for EACH extension that needs the feature:

- KX-NSU-301 1 Station Recording**
- KX-NSU-305 5 Station Recording**
- KX-NSU-310 10 Station Recording**
- KX-NSU-320 20 Station Recording**
- KX-NSU-399 System Wide (All Extensions)**

Here is an example of the KX-NSU-305 Application Key once it is installed:



NS700 Web Maintenance Console
004.42024

Login as INSTALLER

Activation Key Status

[Activation Key Installation](#)

MPR-ID: 9901-0B02-23A6-2E94 Number of activated IP-GW: 0 / 4

Number of activated IP-Softphone: 10 / 10

[Activate Pre-installed Activation keys](#)

Activated feature	Pre-installed	Activation key	Features in total
UM Port (ch)	2	0	2
UM/E-mail (user)	No limit	-	No limit
Two-way Recording (user)	0	5	5
CTI Interface	0	0	0
CSTA Multiplexer (session)	0	0	0
Mobile Extension (user)	0	0	0
CA Basic (No limit)	0	No limit	No limit
CA Pro (user)	0	0	0
CA Supervisor (user)	0	0	0
CA Network Feature (user)	0	0	0
CA Operator Console (user)	0	0	0
CA Thin Client Server	0	0	0

To activate virtual IP trunk activation keys

Restart all virtual IP Trunk cards. [Execute](#)

OK Cancel Apply

Page 2

Enable the Two-Way Recording feature on extension(s):

Here I have Extension 101 Enabled for Two-Way Recording.

The screenshot shows the NS700 Web Maintenance Console interface. The left sidebar contains a tree view of configuration options, with '1. Extension Settings' selected. The main content area displays the 'Extension Settings' page, which includes a table of extensions. The table has columns for 'No.', 'Extension Number', 'Extension Name (20 characters)', and 'Two-way Recording'. Extension 101 is highlighted, and its 'Two-way Recording' status is set to 'Enable'. Callouts 1 through 6 indicate the steps to enable Two-Way Recording for an extension:

1. Click here... (points to the '1. Extension Settings' link in the sidebar)
2. Click here... (points to the 'Extension Settings' tab in the main content area)
3. Click here... (points to the 'Two-way Recording' column header)
4. Click here... (points to the 'Two-way Recording' dropdown menu)
5. Enable it... (points to the 'Enable' option in the dropdown menu)
6. Click here... (points to the 'OK' button at the bottom right)

No.	Extension Number	Extension Name (20 characters)	Two-way Recording
1	101		Enable
2	102		Disable
3	103		Disable
4	104		Disable
5	105		Disable
6	106		Disable
7	107		Disable
8	108		Disable
9	109		Disable
10	110		Disable
11	111		Disable
12	112		Disable
13	113		Disable
14	114		Disable
15	115		Disable

Note:

Make sure that you have created a Mailbox for each Extension in the system.

If you don't, then Two-Way Call Recording will NOT work.



Save the recordings as New or Old Messages in the mailbox:

This will determine how the recording is saved in your mailbox.

Save the recording as a New Message or an Old Message

NS700 Web Maintenance Console 004.42024

Login as INSTALLER

1. Click here...

3. Click here...

2. Click here...

4. Save as Old Or Save as New

5. Click here...

Class of Service

General Mailbox Call Transfer Hospitality Mode

No.	Class Of Service Name	Announce Option Menu after Erasing Message	New Message Length Announcement	Password Expiry Period (Selection)	Password Expiry Period (Other)	Two-way Recorded Message Save Mode
1		ALL	ALL	ALL		ALL
2		o	No	Disable		Save as Old
3		o	No	Disable		Save as Old
4		o	No	Disable		Save as Old
5		o	No	Disable		Save as Old
6		o	No	Disable		Save as Old
7		o	No	Disable		Save as Old
8		o	No	Disable		Save as Old
9		o	No	Disable		Save as Old
10		o	No	Disable		Save as Old
11		o	No	Disable		Save as Old
12		o	No	Disable		Save as Old
13		o	No	Disable		Save as Old
14		o	No	Disable		Save as Old

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OK Cancel Apply

Operation:

To record into your mailbox



You will hear very short BEEP when recording begins.

To listen to recordings:

Press the Intercom button on your phone.

Dial 500 (Note: 500 is NOT a Mailbox. It is the Access Code to the VM System)

Enter your password followed by a # (POUND)

If your recordings were saved as “New Messages”, you will be able to listen them immediately. Remember, the VM System does not distinguish actual Messages left by callers and Conversation Recordings.

If your recordings were saved as “Old Messages”, you will need to press 3 on your keypad or wait until the option to listen to “Old Messages” is played.

While listening to a recorded conversation, you can press 3 at any time to delete it.